

W-01303A-04-0343
SW-01303A-04-0343

OPEN MEETING AGENDA ITEM



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ORIGINAL

ARIZONA CORPORATION COMMISSIC
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: APR 21 A 9:50

Fax: (

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2012 103446

Date: 4/26/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Edward J. and Diana Artz**

Account Name: Edward J. and Diana M. Artz

Home:

Street:

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company. **Arizona - American Sewer Company**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-01303A-09-0343 AND SW-01303A-09-0343 *****

Received the following -

April 25, 2012

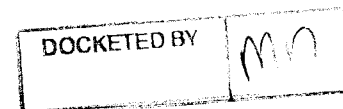
Arizona Corporation Commission
1200 W Washington
Phoenix, AZ 85007

Re DOC Number SW-01303A-09-0343

Attention Gary Pierce - Chairman
Bob Stump
Sandra D Kennedy
Paul Newman
Brenda Burns

Arizona Corporation Commission
DOCKETED

APR 27 2012



Dear Commissioners:

As a resident of the Russell Ranch Community, we object to EPCOR's request to extend the time to implement a winter average waste water design. We believe that EPCOR should implement the winter average rate design by June 1, 2012 as ordered be the commission in decision number 72047.

Russell Ranch residents received ample notice of the change and fully understood the implications on how

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

future waste water rates will be calculated going forward. As a homeowner, I have made considerable efforts and sacrifices to conserve water useage in an attempt to avoid excessive waste water bills, and I would like to see the program implemented as directed. We are seasonal residents and 100% of our water useage from Mid May to Mid November is for landscape irrigation. So we were pleased to see a way to reduce our waste water bill as we do not use it in the summer at all. Waiting another year will produce another unfair tax on us.

Based on this, we request that the Commission deny EPCOR's request for an extension to the winter water average rate design. As a resident of Russell Ranch, we have prepared for the water rate change and believe it should go into effect June 1, 2012 as initially ordered by the commission.

Regards

Edward J. and Diana M. Artz

Litchfield Park, AZ 85340

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 4/26/2012

Opinion No. 2012 - 103446
